



Public Safety Communications Users Meeting
November 13, 2024 (Hybrid)
Meeting Summary

Agencies Online:

Scott Boden, Johnson County Kansas Sheriff's Office
Zachary Cobb, Blue Springs Police Department
Michael Daniels, Overland Park Police Department
Sherry Massy, Kansas 911 Coordinating Council
Kris Turnbow, Raymore, MO
Ellen Wernicke, Kansas 911 Coordinating Council

Online:

Christina Bailey, Lee's Summit Police Department
Marie Beauchamp, Cass County Emergency Management
Wendy Dedeke, Leavenworth County Sheriff's Office
Adam Dustman, Independence Police Department
Paul Haynes, Johnson County Kansas Sheriff's Office
Todd Karl, Motorola Solutions
Christopher Maiers, U.S. Department of Homeland Security
Kate Neal-Dorsey, Johnson County Kansas Emergency Communications
Jason Petersen, Independence Police Department
Dee Regina, Linn County Sheriff's Office
Adrienne Rinehart, Raymore Police Department
Jason Schopfer, Lenexa Fire Department
Connie Valentich, Cass County Sheriff's Office
Erin Winn, Johnson County, Kansas

MARC Staff: Hassan Al-Rubaie, Saralyn Hayes, Pam Opoka, Nikki Thomas, (online), Jason White (online), Eric Winebrenner and Chris Allen Hunter

1. Call to Order and Introductions

Scott Boden called the meeting to order. Self-introductions were done in the room and Winebrenner shared the names of those online.

2. Action Item: Approval of July 24, 2024, meeting summary

Mike Daniels made a motion to approve the July 24th summary. Paul Haynes seconded it. The motion passed with no opposition.

3. Discussion Item: Lightning App – Sherry Massey/Ellen Wernicke

- Ms. Massey said that Lightning is an application the Kansas 911 Coordinating Council purchased. It is unique in its license purchase since the license is Kansas state-wide not system wide. She noted if the Mo side should be interested in purchasing this system, the Council would be happy to speak with their Lightning vendor about pricing for them, presenting it as a broad group.

With NextGen 911 being about getting more data into the PSAPs, there was concerns about the amount of data increase on calls and how to help the PSAPs disseminate this info. Lightning was an initial answer but because this group does not use Radius, which is the mapping app for Lightning using this was initially questioned.

When looking at the Lightning screen, you are shown three different location colors. Blue indicates the more accurate

caller location. The location portion receives data feeds from local data sources such as 911 calls, Apple and Google signals, telematics, panic alarms and it has the potential to receive data from other sources. She demonstrated how Lightning works. There is concern that the map data itself may need to be shared with responders in a separate way. Rapid Deploy has reached out to them about this concern.

Lightning is a field view only version of Radius. Several signals show on the map for which a field responder can touch which will only provide location information. One of the immediate needs Radius resolved was providing a map to the field responders since their previous map information was old. There were also concerns about the data overwhelming calltakers.

This app has all NextGen 911 required map data, KDOT mile marker info, parcel boundaries by counties and ownership as supplied by PBD, PulsePoint AED locations and map markup from Radius. Map Markup is where a PSAP can make a mark on the map that stays there until their markup time expires (example: road closure(s) due to an event for a period, road(s) flooded out, marking where vehicles have been checked during an ice storm, etc.)

One of Radius' functions is for a calltaker to be able to initiate a chat session with the caller. It also offers a live translation of other languages with a back-and-forth feed. These text feeds are available for first responders to look at and read, but they are unable to initiate a chat session. Also, a calltaker can send a video session request to the caller who **must** approve the request for this to occur. The video can come through blurred or unblurred depending on what the agency prefers. Field responders can join in and watch but also cannot initiate these. The biggest thing that is shown to responders is the phone, tablet, or other devices location tracks along with other responders' tracks. This system offers a search capability for current active calls where the responder(s) can search for and click on the call they want to check for any additional information that may have come in.

Data and Activity coming next is critical incident boards with KDot camera feeds who they are in negotiations with now. By next summer, this will feed into Radius and Lightning where a telecommunicator can identify an area as the area of an incident or event and all available camera feeds within that geographic boundary show up in a scrollable list. Critical incident boards with KDot camera feeds are step one because any CCTB could be purchased and integrated into it, but the Council needed to understand how this worked before purchasing. This would allow entities with a CCTB camera system and wanted to feed into this system the capabilities to make their cameras available to first responders and PSAPs.

Also, coming is support for building floor plans which would be actual geo-reference floor plans where the telecommunicator in Radius or the first responders in Lightning could select a floor they want to see and see the specific/detail floor plans. The Council is working on a project collecting indoor floor plans. With this, they have several floor plans for one elementary school. They are looking at all the diverse ways data can be collected so they can write a Kansas best practice document which they should be able to share examples of soon.

Work is also being done with Safe Defend, who does schools panic alarms, to add coordinates into these boxes to be able to match hyper accurate locations of the indoor collected plans. Then, these locations can be fed into the panic alarms not just through text messages (which is their primary method of delivery) but directly into Radius and Lightning as signals. Other panic alarms may be coming but Safe Defend is their pilot.

The telematics feed is probably more information than a telecommunicator needs. With On Star in particular, it could be up to fifty data items coming in for every crash. This feed would allow first responders the ability to display electric vehicle models and makes. If a cut sheet is available, it would be provided here with information on where jaws of life could be used safely. The agreement with On Star is to make the information searchable. So, if you do not have telematics but want to see the cut sheet, you would still be able to search for the vehicle make and model. In this feed you would see any rapid video session that was going on within the area and any other CCTV you had going. As part of this project, it was known that several agencies do not deliver personal devices. So, it was understood that there was a need to put together policies about bringing your own devices to the scene. They received a technical assistance grant to cover the costs of putting together policies approved at their last Council meeting.

The issue now is the long view with items such as highway road signs, bridges, track crossings, mutual aid locations, etc. This system will provide a place where all data can be funneled. Also, policy consideration was put together for PSAPs giving them guidance on the types of things the PSAP might have concerns about or want to review regarding their own

policies. A sample MOA was also created for use between PSAP and the agency that would be using Lightning in the field should PSAP feel there was a need for one.

The Council has spoken with KHP and 988 about the potential for them using Lightning for their field teams. Their teams would not have the capability to see 911 but would have their own tenet space. They could track their teams however they chose. The Council's request to Rapid Deploy is when something happens to provide the ability to make the state-wide tenet information visible to PSAPs (separate from 911 information) so they can also see the responders on the state-wide teams.

Future use cases – The data format for what Rapid Deploy calls signals which is how Apple and Goggle get their location info into it along with where panic alarms and telematics come into it, is an alert protocol. Rapid Deploy creates a webhook for information for data to flow through. Things such as lane closures from KDot, major incidents or animal disease scares can be loaded into this system. She mentioned that as a first responder, if you saw another responder or a signal on the screen, you could click on that event and navigator to it through the phone's navigation. If they are using Apple or Goggle navigation, it navigates to the location you were at when you hit the button. If you are using Waves, they have an integration with Waves where it constantly updates and adjusts to moves. PulsePoint AED locations are in Radius and Lightning which the Council see as a value, but she noted you cannot add new AED locations into the system, but you can see those that are in the system.

The Council will advance to get Lightning for the MARC region. MARC has approved the use of Lightning.

Their Kansas license covers all Kansas responders. The Council will pay for the licenses and the vendors. GIS info is also in this system, but you must be an authorized app user to access it. If PSAPs want this system, they would have to fill out a MOA form for the Council. There is also a PSAP-to-PSAP chat for which the Council has purchased one license. If a PSAP wants more than one license, it would cost them \$4,476.00 per seat, per year. The Council would bill that PSAP for the additional license(s) costs. She noted that this system can go anywhere.

The Edge devices that are part of the Eclipse purchase that MARC made would need to be installed to get 911 call feeds since that is where the data is fed. There are other data sources in the alert protocol. Edge does request to see 911 calls.

Boden asked if the PowerPoint Massey presented could be sent to Thomas for distribution to this committee. Massey said yes and that she could also do a webinar demo where the app could be seen working.

4. **Update Items:** 911 Legislative Updates – Jason White/Eric Winebrenner

- Federal
 - White said that the sale of Spectrum is still ongoing. Positioning still happening for some of these funds to go into fixing 911 nation-wide. It is believed it will, but the question is how much funding. Any number should provide back a substantial amount to Mo and Ks.
- State
 - Missouri
 - Returning this year is 911 districts that are sales tax based. There is an effort to pass Wayfair legislation that would allow these districts to go back to the voters for the ability to apply sales taxes to online purchases. A group came together to look at this potential impact and they believe the impact is low, but it is 15%. There are real dollars here for sales tax-based districts. This group is already planning out amendment ideas to offer.
 - This is a new issue that was brought to their attention which involves first responders' medical units' and their medical records not being protected. These do not fall under HIPPA obligations or protections since they do not bill anyone electrically. A third draft has been completed with the intent for this to plug into a section of state law that applies to what is normally thought of as medical records, doctors' offices, etc. This language would prohibit the release of personal health information to anyone except patients and their lawyers. It does not prohibit the release of basic event information but includes language for telecommunicators. Anyone interested in this would be happy to plug in the team, just drop him a note at jwhite@marc.org. If it survives the next draft round, he will forward a copy to the Public Safety staff that can be provided to this group to ensure they are crafting the language without consequences. Also, this is to protect when an individual calls a PSAP and shares all kinds of personal, private health information that information is not passed all around but is protected.
 - Kansas

- Winebrenner said a couple of months ago, there was a request from the Coordinating Council of the Kansas Advisor's office to send out information about the MARC counties we provide for in Ks. This information was provided but he had not heard anything else.
- Missouri 911 Service Board Report – Eric Winebrenner
 - All the grant applications were paid. So, they are out of grant funding. Hayes added that all the GIS grants funding has also been accounted for.
- Kansas 911 Coordinating Council – Mike Daniels
 - Met on October 30th.
 - Eclipse is live on the Ks system and Smart transcription is being implemented.
 - July 1, 2025, the Council will become a Board.
 - Have a couple of projects on indoor mapping. Massey shared that NENA GIS data model testing group who was asked by NENA to begin looking at how this might fit from a standards perspective. So, they implemented an indoor mapping project where several companies collect indoor mapping data from one two story school which would allow them to compare apples to apples data. Then, the Council will provide a document that says if you want something that is working in 911 right now. They are doing this to make sure everyone understands what they need and do not need so they can make an informative decision. Massey said that if this group wanted to see them at some point, she could show them. So, we could see what they are producing for 911 that does have a function right now. Hayes asked if the companies were also collecting the elevations and per Massey, they had asked for this. Hayes said that for NextGen the XYZ is needed, and the Z access portion is what they have been looking for, for indoor mapping. Massey noted that they discovered that 3D is not considering 3Ds needs of 911 much at all. She said that 2D maps that have an elevation in them are probably the most useful thing for 911 now. No one is really producing this right now, but a couple are close. This information will be in their document.
 - Massey shared that those running a PSAP may have gotten a survey through the Council's portal from KLETC (possibly coalition of Chiefs and Sheriffs). They are going to be pursuing funding for telecommunicators training at KLETC and this will come up in the legislation session. Those with strong opinions may want to talk with the Council about this.

5. Update Items: Public Safety Program Updates

a. Training – Pam Opoka

Online Training

- TalentLMS
 - CTO (started November 1-open all month) instructor led online by Halcyon Frank (12 attending)
 - Supervisor (upcoming Q4 December) instructor led online by Halcyon Frank
 - CIT-T year-long project ended up being significantly larger than anticipated. The consultant that was hired for this project uploaded it last night and it will be watched on Friday during the in-person CIT training that is happening now at Lee's Summit Police department.
- Virtual Academy
 - Reminder that Missouri requires 40-hours basic training in the first year of employment. Then, 24 hours of CEUs every 3 years after. Since we are already halfway through Q4 with only a month and a half left before the year's end, if any of your staff needs CEUs, now is the time to log in to Virtual Academy to get those online courses completed. There are 87 classes specific to telecommunications with hundreds more available in other topics such as leadership and mental health wellness.
- In-Person Training
 - Q4 CIT-Telecommunicators is a 3-day course being hosted this week by Lee's Summit PD with 50 dispatchers representing 20 MARC agencies in attendance. A special thank you to Kim Hunter from Clay County SO, who is present with K9 Lola for any dispatcher who needs mental health reassurance during class since there are some specific portions that are difficult to hear.
 - MARC Emergency Services hosted a grant funded COM-L class (Instructors Travis Marshall & Jim Laning) October 14-18 at Johnson County ECC. There were 11 attendees. This is in anticipation of KC hosting 6 of the FIFA World Cup matches in July 2026. A special thank you to Chris Allen-Hunter for vetting the prerequisites and administrative duties for all the attendees!
 - Our Training Advisory Committee vetted courses for 2025, and we are currently in the contract stage with the instructors and will be announcing the 2025 quarterly schedule soon!
- Peer Support

- Mindbase software/dashboard is active with Lee's Summit PD and Ray County 911. We are still in a work queue for Independence PD, Overland Park PD and Kansas City, KS PD with no dates. Reminder: I use this software that pulls CAD data to check on employees as their high severity incident score becomes high. This is reviewed every Monday.
 - While the Mindbase peer support resource app is currently available to the piloting agencies, it will soon be available to ALL MARC PSAPs! I will be announcing this using a Training Tip Tuesday with a special code for the agencies that do not currently have access. We are on target to launch in December due to the holiday season when people tend to need more mental health services.
 - We have a new partnership with The Battle Within, which is a mental health crisis care facility in Parkville. They offer three weeklong in-patient stays for dispatchers who qualify. There is an application process if you have any dispatchers who may need a little extra help.
- Critical Incident Stress Debriefings (CISDs)
 - Both the 911 and Commander teams are actively responding to in-person CISDs and taking several individual phone calls for personnel inside and outside of the MARC Region.
 - Our Commander Level Peer Support Team members, along with a clinician, (are hosting today) a mandatory bi-annual CISD for all the JOCO MED-Act Battalion Chiefs to discuss any calls or events that they may be struggling with that have accumulated some mental health issues. This is a notable example of how we can offer proactive help to our agencies if you are looking for a new way to help your own agency.
 - The Commander co-chairs and I are meeting with Dr. Jenny Prohaska on 11/25 to discuss the new revamp for the Commander training that is tentatively scheduled through grant funding in June 2025. A grant has been secured for this training. This will be focused more on leadership rather than peer support since it is felt that the industry is inundated with mental health and peer support services.

b. Technical Services – Hassan Al-Rubaie

Grandview Remodel

- During Grandview's remodeling, construction damaged the 911 connectivity UPN fiber circuit. This was repaired at \$17,839.15, which has been paid by MARC. Today, the question is how this cost will be reimbursed to MARC? Does this committee feel this should be a cost share or a Grandview cost? What should be recommended to the Public Safety Communications Board on how this cost should be reimbursed was discussed.

Mike Daniels made a motion to recommend to the Public Safety Communications Board that the Grandview fiber cut cost be reimbursed by Grandview. This was seconded by Paul Haynes. The motion passed with no opposition.

Seclore Agreement

- Their contract is up for renewal, and they have quoted us a five-year agreement with a yearly cost of \$173,400 which is with our discount. Al-Rubaie noted that MARC has been happy with what Seclore has provided and Winebrenner added that this was good insurance.

Mike Daniels made a motion to recommend the Public Safety Communications Board to approve the five-year Seclore agreement. This was seconded by Zachary Cobb. The motion passed without opposition.

CAMA Trunks

- We have pending orders with AT&T. Clay County and Liberty will go live next week. We are still waiting on trunks for KCMO Fire, Lenexa PD and Platte County back-up. All three of these will be delivered to the ECC. Ticket orders were escalated several times, but we are not getting anywhere with AT&T.
- Last time we met, he shared information about a project that we had taken on with the city of KCMO to get some of their fiber into the MARC building. The city contractor will be at MARC next Monday to terminate this side of the fiber and then, this side will be completed. He hopes that the next time this committee meets MARC will run off this fiber.

Motorola Items

- Several years ago, there was a discussion about the number out pulsed on emergency and abandoned callbacks. It was the same number for all PSAPs that sometimes had Kansas PSAPs displaying 816 when calling back numbers which was confusing people. A couple of months ago, one of the Cass County PSAPs asked where we were with this. All the PSAPs were contacted and asked what they wanted for this number. He noted that there were several that did not indicate that they wanted this number changed. He named those agencies and said that any of them that did want this number changed should contact MARC IT staff.

VESTA Analytics

- He recently sent out an email indicating that the October numbers were not able to be produced due to issues with the analytics server. This data is not lost but is in a queue which they were not able to get the data out of in the format that was needed. Motorola has been strongly advised that we need this issue to be corrected as soon as possible.

VESTA Router II

- Bi-weekly Tuesday meetings are occurring with Motorola. The equipment is at the 80-90% staged. So, they anticipate it shipping before the end of the year.
- Winebrenner added that the grant covered the rest of this bill. So, this router is now paid for.

Patch Management

- Over the past six weeks, MARC IT staff have been out restarting computers as part of preparing for GeoComm maps and an overall security posture. The IT staff is going through patch management with Motorola and will do this quarterly. The first run was done in person, and it is being discussed if future runs will be in person or remote.

Hardware Refreshes

- Belton, Cass County, Leawood, Lenexa, Prairie Village, Raymore, Raytown, and Riverside have all received refreshed equipment over the last two months or so. This was on all the front room equipment, and staff is starting on the backroom equipment.

2025 Hardware Refreshes

- Grandview, Harrisonville, Independence, Johnson County ECC, Johnson County Sheriff, NKC, Pleasant Hill, Pleasant Valley, and Shawnee. So, next year around 60 stations will be done.
- Right now, the two PSAPs that are at the Johnson County ECC are on the same subnet. These will be split into two separate subnets for security reasons. Also, the backup pod will be placed on its own as well as mental health will be on their own. This work to separate subnets will be done anywhere there are two PSAPs on one subnet.

Host Upgrades

- These are still pending. Staff will also be making some subnet changes because of this. AMR, Cass County, and Clay County are going to need new subnets.

c. Database / Mapping – Saralyn Hayes

GeoComm Mapping

- GeoComm Maps will be the new dispatcher map. There are several issues being worked through, but we are close to implementation. It is hoped to implement it by the end of the year.

Regional Field Trips

- They went to all our counties and invited the addressing, mapping, and PSAP contacts to come together and provided an update on what is happening with NextGen 911 addressing and mapping. These are interesting. At the end of one, someone from the county assessor's office went up to someone from planning and zoning and said, "we should probably get on the same page. Let's schedule a meeting."

Data

Quarterly Very Large Query (VLQ)

- In our quarterly VLQ from AT&T, we continue to see a decrease in the number of landline records. Our highest number was 1.2 million in 2009, and we are at 680,000 now with an annual decrease of 10%.

Mapping

- Super busy working towards NextGen 911.
- Missouri has a GIS project that she is submitting data on behalf of all the Missouri counties and working through any discrepancies. This directly affects the Motorola regional NextGen project that staff are being worked on and the same discrepancies which are helping both. Staff has made millions of changes by adding the NextGen fields, populating those fields, and adjustments.

Ariel Imagery

- The MARC flyover for part of the region that the counties buy into this data will be available to 911 very soon. Then, the Missouri 911 Service Board received a grant and flew half of the state last year and the other half this year. This data will be available after the first of the year. The dispatchers' maps will be updated with this data. This data will also be available on the free download site. She reminded everyone that we have a SharePoint site where we save all our map data, which is used by local government, non-profit agencies, some school districts for their bus routes, and Missouri One Call. Right now, it is just legacy data, but NextGen will start to be saved here as well. She also shared that NENA PSAP registry was something staff has been managing on behalf of our PSAPs but just this week, she found out that there is another part. Now, they are sending out notices wanting individual dispatchers' information so they can be set up with their own access to the PSAP registry. Massey added that the scene shot she shared earlier of Radius was older, but now the location cards have the PSAP location showing in case it is someone on a Wi-Fi call or physically far from where the call routed. So, it not only shows the PSAP, but also has a map layer that can be turned on and off. Hayes shared that on the 911 Intranet, there is a listing that shows who dispatches for what agency.

PulsePoint

- Missouri and Kansas both contract with PulsePoint for the AED registration. Staff has found that there are several AEDs that have been registered but have not been approved. It is up to the PSAP to do this. On the Missouri side, the PSAP or county is responsible for their own AEDs. In Johnson County Kansas, Bob Long takes care of this for all their PSAPs. Everyone has access and anyone that has an issue with getting into this system or wants someone else in their department to have access, should contact Hayes who is an administrator at shayes@marc.org.

Reminder

- If you have any staff changes within your PSAP, please let MARC staff know so this can be updated in our systems and those that should receive meeting notifications receive them.

Operations – Nikki Thomas

- Staff are getting ready to start gearing up for next April's Telecommunicators Appreciation Celebration (TAC). The first item you will normally see from us is the call for nominations for the Outstanding Performance Awards which Hayes will be coordinating again for us this year. One of the changes that Winebrenner approved is lowering the threshold for the minimum years of service for the Lifetime Achievement Award and Years of Service from 25 to 20 years. This will be April 11th at the Overland Park Convention Center.

6. Action Item: 2025 Regional 911 Budget and Work Plan Approval – Eric Winebrenner

- At our last meeting, a spreadsheet was shared outlining what we thought the budget could be with the caveat that because of price changes, it could change as we got closer to adoption. Fortunately, nothing changed. He provided an overview of the 2025 budget. Some of the biggest changes were:

- Bill Walker will no longer be doing part-time work for us. This will now be managed by our MARC IT staff.
- Built in anticipated staff merit raises at 3%.
- Fuel and autos for IT staff fleet vehicles.
- Annual rent increase

Allocation wise:

- Planning for replacement of 62 workstations for which cost went up.
- Paying router I and router II cost will be paid in the same year.
- Next year is the last year of our VESTA software support. You have already approved the amount going forward that will start in 2026. This amount will be included in that year's budget.
- GeoComm maps should be a full year in 2025 instead of month-to-month.
- Language Line translation was increased due to its cost going up tremendously. This went up 83%.
- Cost-share went up 63% (an example is the purchase of headsets for the region).

Our 2025 budget went down from 2024 since we are not collecting for Rapid Deploy Analytics and NextGen 911 costs. These funds were collected for two years for both and have not been spent due to delayed installation. So, the funds collected for two years will be banked. Then, once these systems are installed, the two years of funding will be used and their cost included again once the previously collected funding has been expended.

Overall, the 2025 budget is \$10,374,000 and this year we were at \$10,700,000.

- Work is being done on the workplan. This should be ready for next week's Board meeting for review.
- On billing, right now we do pass through telephone expenses, so your bill fluctuates from month-to-month. Going forward, this will be one bill twelve times a year for which the amount does not fluctuate. Daniels asked if the phone bill is over or under the flatline amount, how would that be managed? Per Winebrenner, this would be managed out of the fund balance account. If over it would be paid from the fund balance and at the end of the year if the amount total is over, those funds would go back into the fund balance account.
- Fund balance wise, the Board passed the policy last year to get a fund balance between 12-15 months of the operating budget.

Mike Daniels made a motion to recommend the Public Safety Communications Board approval of the 2025 Budget. This was seconded by Zachary Cobb. The motion passed without opposition.

7. Discussion Item: Central Square CAD Regional Meetings – Marie Beauchamp, Cass County Emergency Service Board (ESB)

- Cass County and all its PSAPs went live with Central Square in August which has for the most part been successful. They are looking to set up a customer portal where everyone can talk and deal with duplication or support issues. In talking about this, Cass County decided this should be offered to the region and a regional group created on the portal.

Anyone interested in doing a combine portal should email Beauchamp at ccesb@casscountyesb.com. If there is not any interest in this, they will just set it up for Cass County.

- They were also interested in setting up possible quarterly meetings for preferred users. Changing host sites for this could be an option. It is their desire to have this setup by the end of this year.

8. Update Item: Johnson County, Mo Request – Eric Winebrenner

- At this committee and the PSCB last meetings, you were made aware of Johnson County Missouri E911 committee request to look at joining the MARC 911 system. Work has been done on all ends and outs of this happening. Johnson County Mo would have to purchase new equipment to join and needed some GIS work for which staff directed them to the Missouri 911 Board for a state grant. Hayes reported that they had applied for a GIS grant, received it, and selected a vendor.

Winebrenner said this would be about \$60,000 more in regional phone bills. If they were to join, everyone would see approximately a 2% decrease in their costs. This information has been provided to Johnson County Missouri. There is a wait for one more quote from Sinch. Johnson County Mo is in the process of installing a new radio system and will reach out when they are ready to discuss this further.

9. Discussion Item: MARRS Cybersecurity Request – Eric Winebrenner

- This came out of the MARRS tech/users committee meeting and some that had attended a DHS cybersecurity training where they learned not to plug USBs or any type of like items into our system since it could potentially take all of us down. They asked for this group to remind your staff not to plug anything into the system. They are looking to put together some security information to distribute to all our MARRS agencies so we do not lose a console or radio system because someone plugged something in the system they should not have. On the 911 side, everything is locked down. MARC staff is recommending that agencies purchase separate items for those in the PSAP to plug in their items.

Boden added that the MARRS techs/users were suggesting creating policies that **HIGHLY** discouraged this.

10. Other Business

- It was shared that occasionally MARC reaches out to the PSAPs for pay ranges. This is a lot of work to do, but at the MARRS meeting, Winebrenner is bringing this up to see if this group was interested in it again. Winebrenner said that the last one was done in August 2023 which came about because of Kansas City Mo's staffing issues. This was discussed and it was decided not to be needed.
- Winebrenner reported that Jackson County's regional dispatch study was done. It was presented to the Jackson County legislature last month and the Board of Police Commissioners at their last meeting. Staffing is their biggest issue. There is discussion about creating at the county level a 911 county communications person to coordinate with all the agencies to try to get them all on the same page. Another discussion was about potential policies alignment so all the agencies in the county operate in the same manner. Possibly allowing them to do some regional training, outsourcing of some personnel/recruitment of dispatchers instead of doing this within individual agencies; making this a more centralized county function (anything they can do to get more people interested in a telecommunicator career), and CAD-to-CAD agency interfacing.
- There was not much interest in helping KCMO with their issues until KCMO has gotten their staffing levels up but there was interest in moving calls to another agency should they have a surge.

11. Closed Session

Mike Daniels made a motion to go into a closed session. This was seconded by Zachary Cobb. The motion passed without opposition.

**610.022. Closed meetings, procedure and limitation — public records presumed open unless exempt — objections to closing meetings or records, procedure.*

2. A public governmental body proposing to hold a closed meeting or vote shall give notice of the time, date and place of such closed meeting or vote and the reason for holding it by reference to the specific exception allowed pursuant to the provisions of section 610.021. Such notice shall comply with the procedures set forth in section 610.020 for notice of a public meeting.

610.021. Closed meetings and closed records authorized when, exceptions. — Except to the extent disclosure is otherwise required by law, a public governmental body is authorized to close meetings, records and votes, to the extent they relate to the following:

(21) Records that identify the configuration of components or the operation of a computer, computer system, computer network, or telecommunications network, and would allow unauthorized access to or unlawful disruption of a computer, computer system, computer network, or telecommunications network of a public governmental body. This exception shall not be used to limit or deny access to otherwise public records in a file, document, data file or database containing public records. Records related to the procurement of or expenditures relating to such computer, computer system, computer network, or telecommunications network, including the amount of moneys paid by, or on behalf of, a public governmental body for such computer, computer system, computer network, or telecommunications network shall be open

- Al-Rubaie outlined that this session was to share information about our 911 system and some connectivity being set up.
- Al-Rubaie will be sending out information regarding backup designations.

Zachary Cobb made a motion to come out of closed session. This was seconded by Mike Daniels. The motion passed without opposition.

12. Adjournment

With no further discussion, the meeting adjourned.

2025 Meeting Dates

January 22

April 16

July 23

November 12

DRAFT