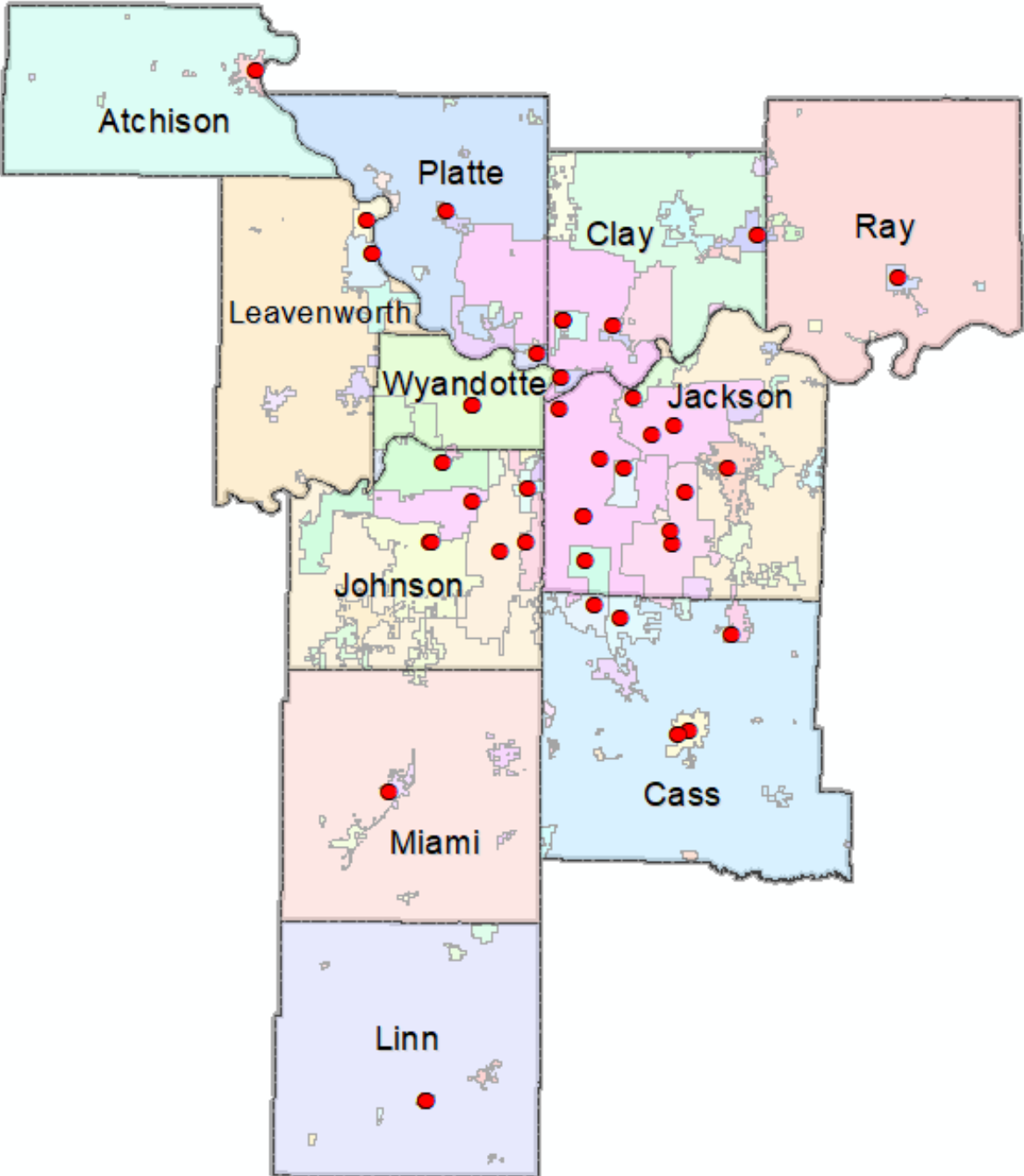9·1·1

REGIONAL PUBLIC SAFETY COMMUNICATIONS

Regional 911 PSAP Locations

What MARC is responsible for

Data Analysis and Mapping

- Cell Sector Mapping
- Master Street Guide
- Maps and Map layers
- Carrier Coordination

Operations

- Annual Budget
- All 911 Bills
- Allocation Revenue Collection
- Purchasing
- 911 Outreach
- Training

Technical Services

- Installation of all 911 Hardware and Software
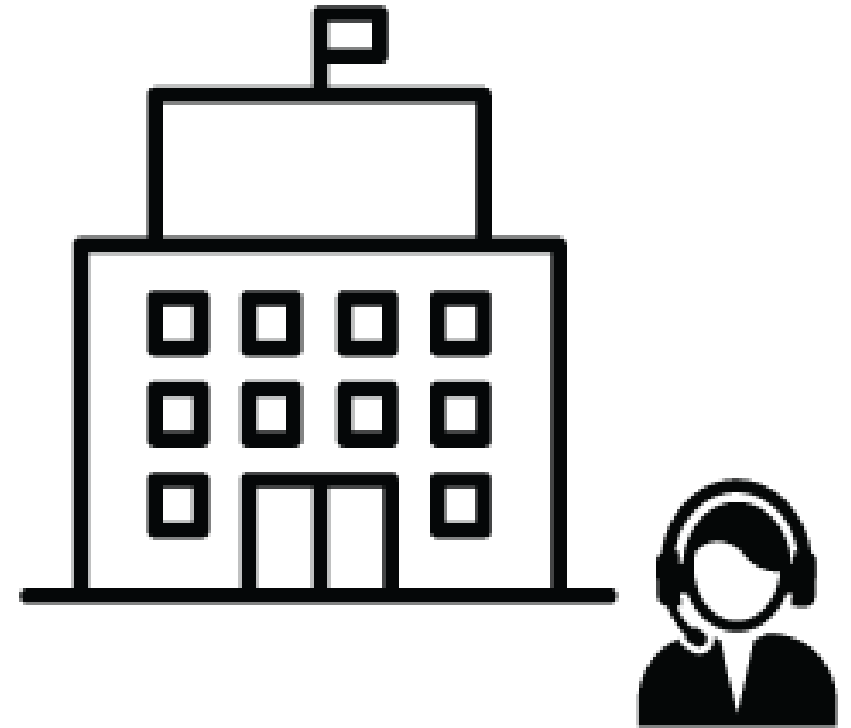- Network Cyber Security

What MARC is responsible for

- Receive the 911 call from the phone carrier to the region's selective routers.

- 911 call delivery from selective router to PSAP based on call location.

- All network, hardware and software assets that delivers the 911 call to the PSAP.

- All hardware and software installed in the PSAPs to obtain the 911 call and the mapping of the call location.

- Maintenance, repair and lifecycle replace of all 911 assets.

Once 911 call is delivered to the PSAP, all other actions are the responsibility of the PSAP agency.

- **Staffing to answer call**

- **CAD data entry**

- **Dispatch of resources**

- **Call recording**

- **Facility operations**

2024 Projects

Cyber Security Disaster Recovery for 911 systems

GeoComm Maps

Kansas City, MO Fiber to MARC

Lenexa Police Department Justice Center

Netclock Upgrades

2024 Projects

Point-to-Point Microwave Radio Upgrades

PSAP Hardware Refresh

Uninterruptible Power Supply Upgrades

VESTA 9-1-1 Server Refresh and Software Upgrades

2025 Projects

Citizen Input & Smart Transcription (Trial)

Point-to-Point Microwave Radio Upgrades

PSAP Hardware Refresh

RapidDeploy Eclipse Analytics

VESTA Router 2

2025 Projects

GeoSpatial Routing