KCI Airport Transit Service Action Plan

October 6, 2023



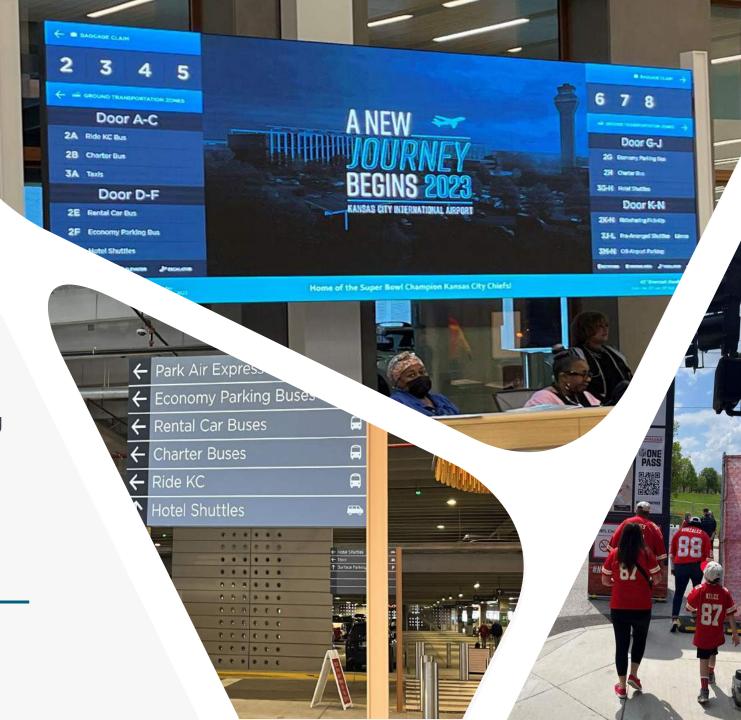






KCI Airport Public Transit Services Action Plan

- 1. Project Overview
- 2. Engagement Summary
- 3. Alternatives Evaluation Preliminary Screening
- 4. Next Steps





Project Overview

To identify the role of transit at KCI to provide potentially flexible, scalable services for a variety of potential users:

- Employees at KCI
- Business Travelers
- Visitors
- Residents and Guests
 Special Event Attendees / Conferences / Conventions
 - Small Events (20k visitors)
 - Medium Events (50k visitors)
 - Large Event (100k visitors)
 - 2026 World Cup









Tasks		pril			May		·····			un				Jul					ıg	,		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	ер	·····		,	Oct		,		No		
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Public Engagement																																	
Pop-Up Events		•																\blacklozenge															
Stakeholder Interviews			NFL Draft	i							\blacklozenge																						
✓ Public Meeting																										7) \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \						
✓ Online Survey																																	
Needs Assessment																																	
Alternatives Analysis																																	
Event Attendance Projections																																	
Wayfinding Recommendations																																	
Alternatives Report																																	
Action Plan																																	

Public and Stakeholder Engagement

- Stakeholder interviews late Jun/early Jul
- Pop-ups
 - NFL Draft 4/27
 - City Market 7/22
 - First Friday/18th & Vine 8/4
 - OP Farmers Market 8/12
 - KCI Baggage Claim (Fire/Rescue Convention)
 -8/15
 - KCI Employee Lot 8/29
- Public open house 8/22
 - Online interactive map
 - Online survey

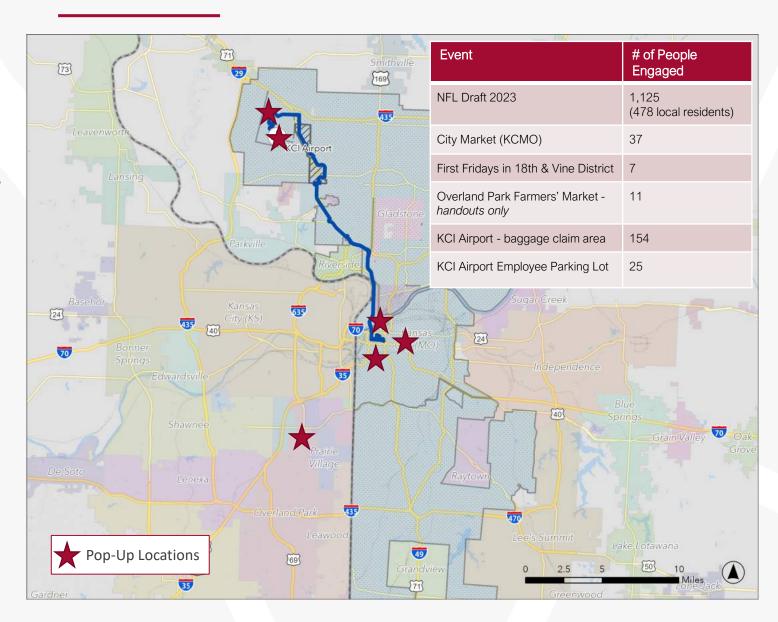
Stakeholder Interviews – General Findings

- Existing Route 229 service is inadequate for most employees incl/ off-airport property
 - Frequency
 - Alignment w/ shift times
 - Areas served
- Visitors/business travelers want
 - Express (i.e., point-to-point)
 - Frequent / consistent / reliable
 - Cost-effective
 - Baggage-accessible
 - Clean / safe
- World Cup offers opportunities for testing new service in advance, legacy projects

- At times:
 - Rental cars unavailable
 - Garage parking near capacity
 - TNC's aren't available / surge pricing
 - Driver shortage for Cars-for-Hire
- Limited concentrated demand for transit access to airport outside of downtown KCMO
- General transit needs/concerns
 - Safety concerns w/ fare-free
 - Shortage of CDL drivers
 - Hospitality industry/airport concessions struggling to compete for employees
 - East-west connectivity in region

Pop-Up Events – What We Heard

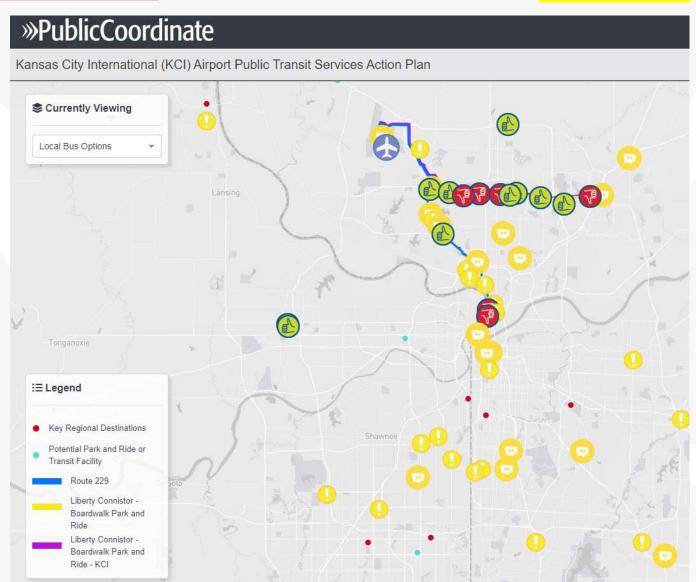
- Nearly 1,400 people engaged
- Support from local residents for expanded public transit to KCI
- Visitors expecting to have multiple options available; currently very few using transit
- KCI predominantly being accessed via auto:
 - Drive → park
 - Friend/family drop-off/pick-up
 - Uber/Lyft/taxi
 - Rental cars
- Some KCI employees would consider transit if faster/more efficient and if it served more destinations
- Major events are heavy regional draw (i.e., driving in from several hours away)



Online Interactive Map – What We Heard

Detailed results in next 5 slides

- Nearly 150 comments posted
- Employee-focused service
 - Service hours need to match KCI workers' hours
 - Mixed support for Barry Road / Liberty corridors – stronger support for Express than local
 - Limited/no comments re: Leavenworth / St Joseph
- Resident/visitor-focused service
 - Strong support for Union Station
 - Mixed support for various KS options
 - Scattered requests to explore options across metro area (especially south/east)
 - Emphasis on convenience / ease of use;
 clean / safe / on-time / comfortable
 - Emphasis on connection to streetcar

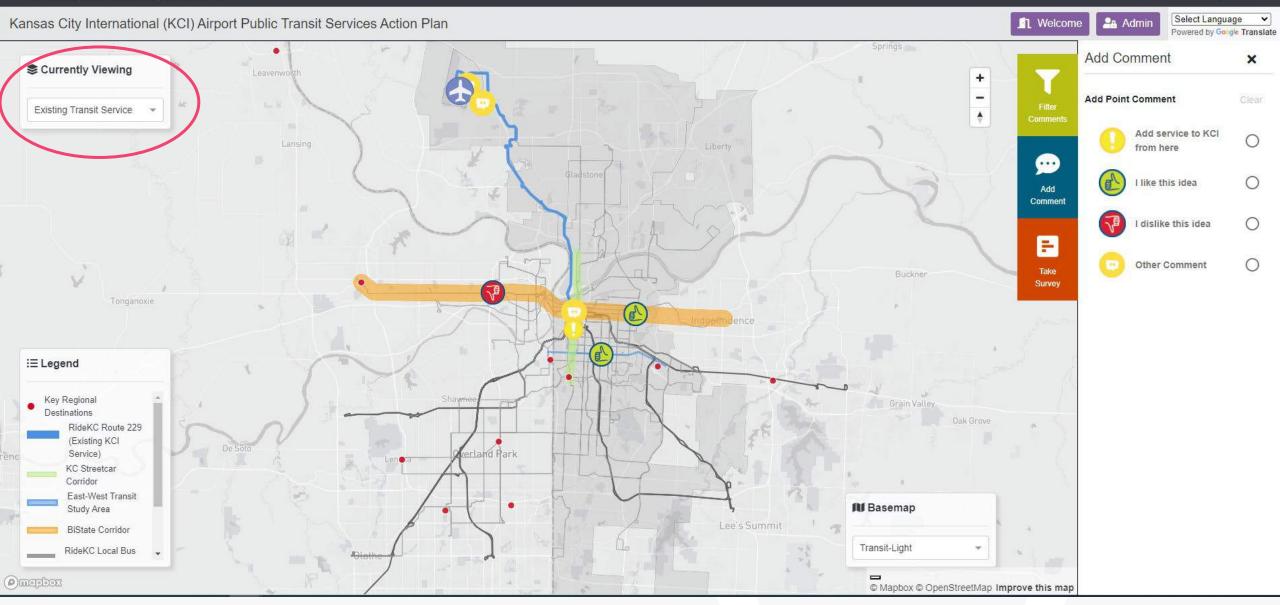


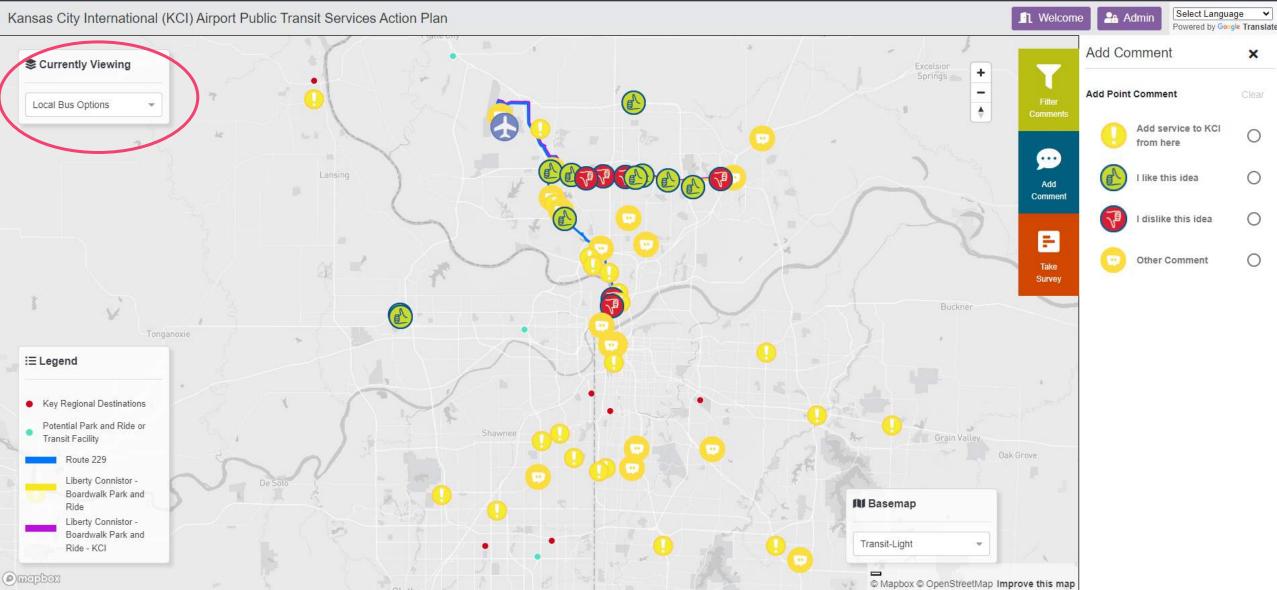
Online Interactive Map Screen Captures



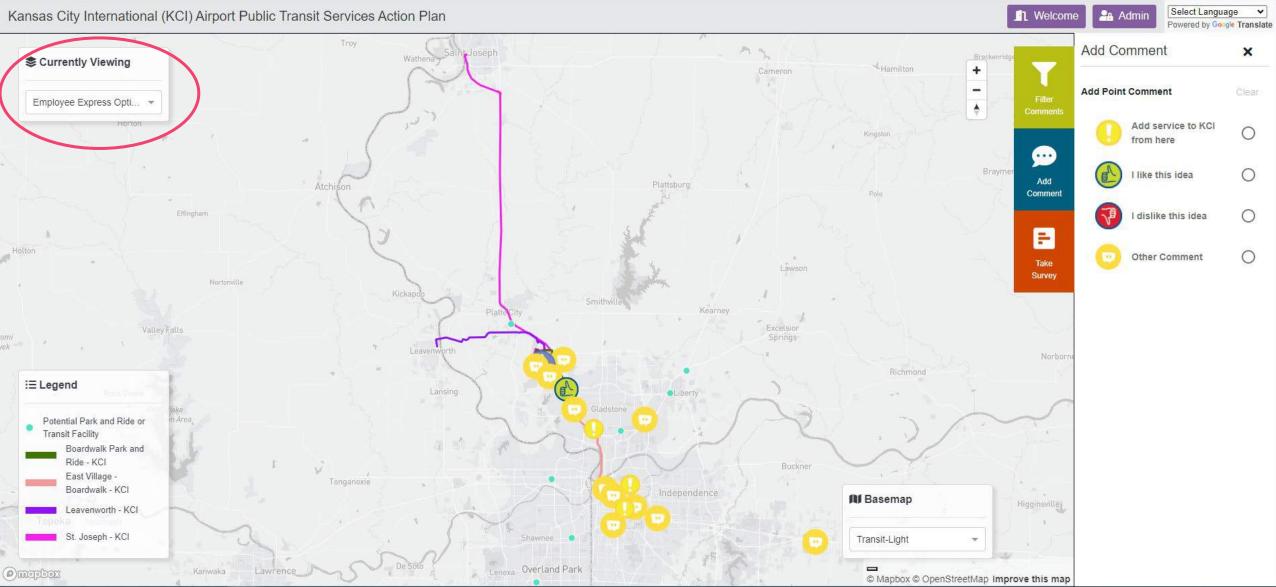
»PublicCoordinate

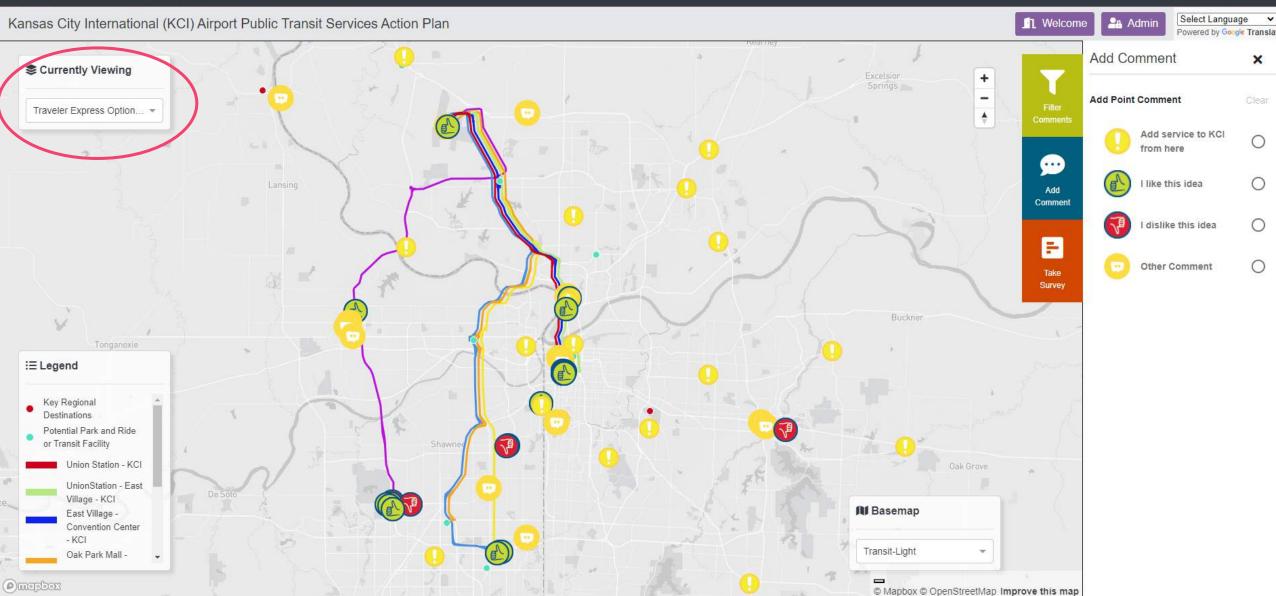
Created By Kimley »Horn





»PublicCoordinate created By Kimley»Horn

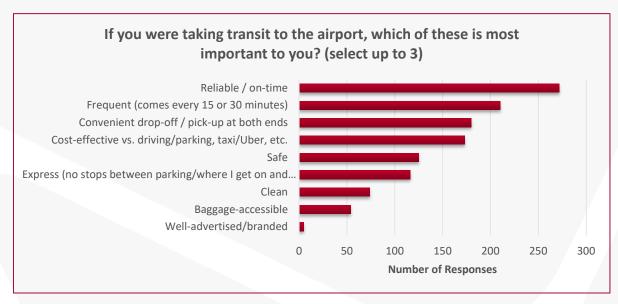


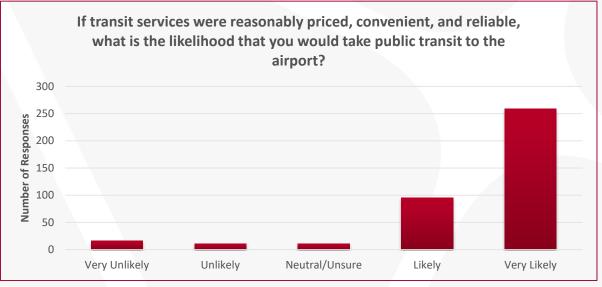


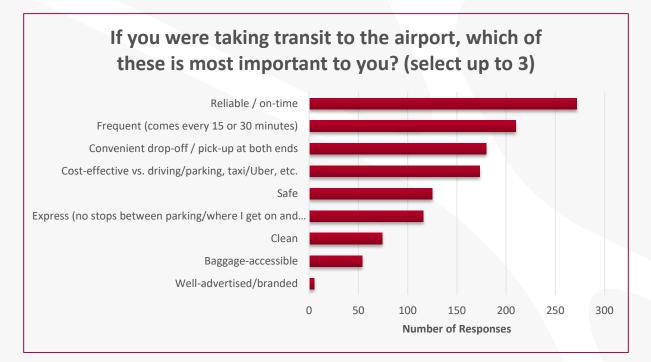
Online Survey – What We Heard

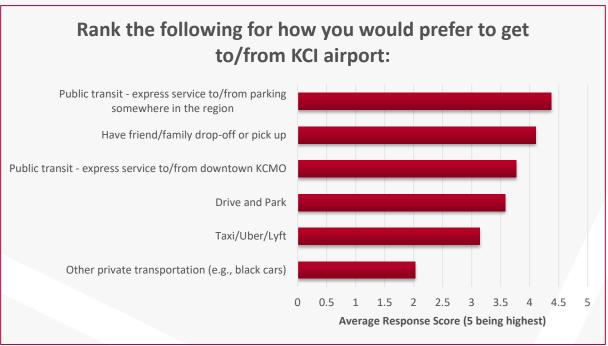
- More than 400 responses
- Diverse cross-section of responses across metro area home/work locations, age groups, and income levels
- Few respondents using transit locally...but close to 90% do when traveling to other cities
- Many respondents would prefer to take express transit from somewhere in the region and indicated a likelihood of using if reasonably priced, convenient, and reliable

County	Respon	ses by:
County	Home	Work
Jackson, Missouri	182	183
Johnson, Kansas	96	86
Clay, Missouri	52	39
Platte, Missouri	33	24
Wyandotte, Kansas	11	18
Leavenworth, Kansas	8	9
Cass, Missouri	6	3
Other or N/A	15	41









Country	Responses by:						
County	Home	Work					
Jackson, Missouri	182	183					
Johnson, Kansas	96	86					
Clay, Missouri	52	39					
Platte, Missouri	33	24					
Wyandotte, Kansas	11	18					
Leavenworth, Kansas	8	9					
Cass, Missouri	6	3					
Other or N/A	15	41					



If you were taking transit to the airport, which of these is most important to you? (select up to 3)

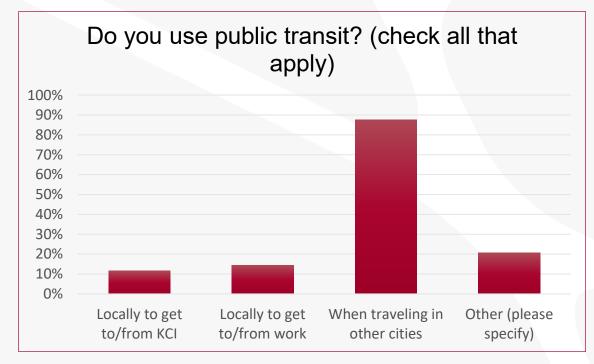
Home County	Express (no stops between parking/where I get on and the airport terminal)	Frequent (comes every 15 or 30 minutes)	Reliable / on-time	Cost-effective vs. driving/parking, taxi/Uber, etc.	Clean	Safe	Well- advertised /branded	Baggage- accessible	Convenient drop-off / pick-up at both ends	Total Respondents
Jackson, Missouri	28%	61%	71%	43%	15%	28%	1%	12%	40%	182
Johnson, Kansas	32%	43%	65%	48%	19%	30%	0%	10%	53%	96
Clay, Missouri	21%	48%	63%	48%	35%	35%	0%	13%	37%	52
Platte, Missouri	12%	61%	73%	24%	18%	36%	9%	24%	42%	33
Wyandotte, Kansas	55%	36%	64%	45%	0%	27%	0%	9%	64%	11
Leavenworth, Kansas	63%	13%	75%	50%	13%	0%	0%	38%	50%	8
Cass, Missouri	33%	33%	50%	17%	17%	83%	0%	33%	33%	6
Other or N/A	40%	40%	47%	33%	13%	47%	0%	7%	73%	15

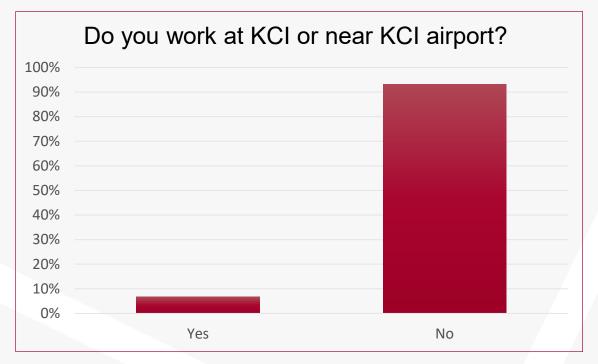
Work County	Express (no stops between parking/where I get on and the airport terminal)	Frequent (comes every 15 or 30 minutes)	Reliable / on-time	Cost-effective vs. driving/parking, taxi/Uber, etc.	Clean	Safe	Well- advertised /branded	Baggage- accessible	Convenient drop-off / pick-up at both ends	Total Respondents
Jackson, Missouri	32%	60%	68%	41%	19%	25%	2%	11%	42%	183
Johnson, Kansas	26%	47%	76%	49%	19%	26%	0%	8%	51%	86
Clay, Missouri	18%	59%	59%	49%	26%	46%	0%	13%	31%	39
Platte, Missouri	13%	46%	79%	33%	25%	46%	0%	13%	46%	24
Wyandotte, Kansas	39%	28%	56%	39%	17%	39%	0%	11%	72%	18
Leavenworth, Kansas	56%	11%	78%	33%	22%	11%	0%	44%	44%	9
Cass, Missouri	67%	67%	67%	33%	0%	33%	0%	33%	0%	3
Other or N/A	27%	46%	54%	44%	7%	46%	2%	27%	46%	41

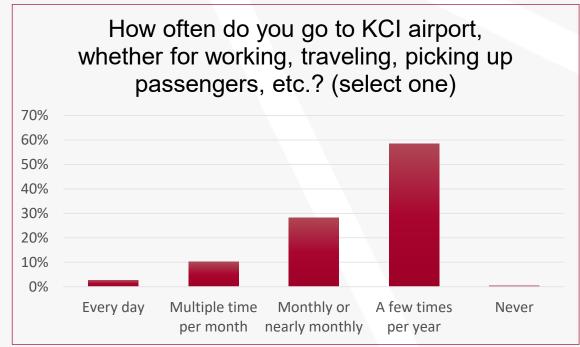
If transit services were reasonably priced, convenient, and reliable, what is the likelihood that you would take public transit to the airport?

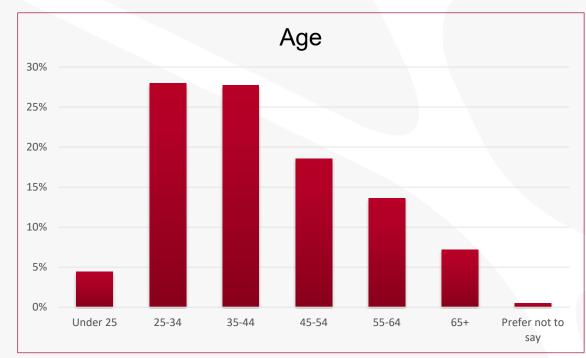
Home County	Very Unlikely	Unlikely	Neutral/Unsure	Likely	Very Likely	Total Respondents
Jackson, Missouri	2%	0%	3%	21%	74%	182
Johnson, Kansas	2%	1%	4%	27%	66%	96
Clay, Missouri	10%	13%	10%	23%	44%	52
Platte, Missouri	6%	3%	9%	24%	58%	33
Wyandotte, Kansas	9%	0%	9%	36%	45%	11
Leavenworth, Kansas	0%	13%	25%	25%	38%	8
Cass, Missouri	17%	0%	0%	50%	33%	6
Other or N/A	13%	7%	7%	13%	60%	15

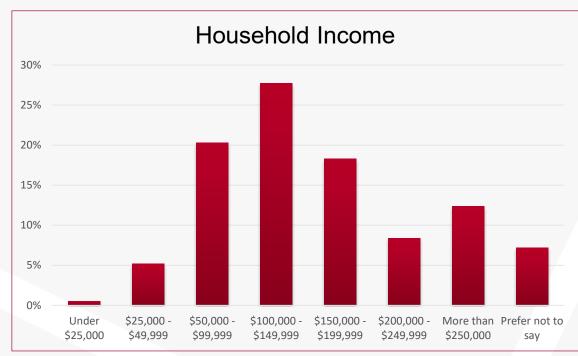
Work County	Very Unlikely	Unlikely	Neutral/Unsure	Likely	Very Likely	Total Respondents
Jackson, Missouri	3%	1%	5%	22%	69%	183
Johnson, Kansas	0%	1%	2%	27%	70%	86
Clay, Missouri	8%	3%	5%	33%	51%	39
Platte, Missouri	13%	25%	8%	17%	38%	24
Wyandotte, Kansas	6%	0%	6%	22%	67%	18
Leavenworth, Kansas	0%	11%	33%	22%	33%	9
Cass, Missouri	0%	0%	0%	0%	100%	3
Other or N/A	10%	0%	7%	20%	63%	41



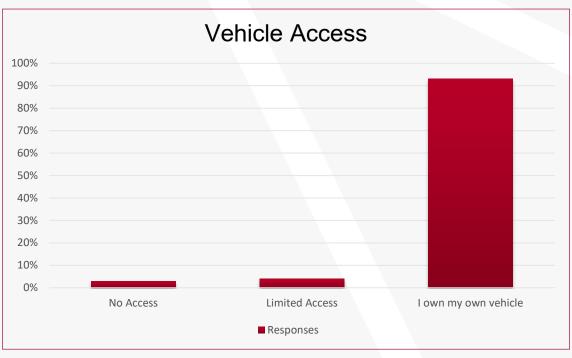


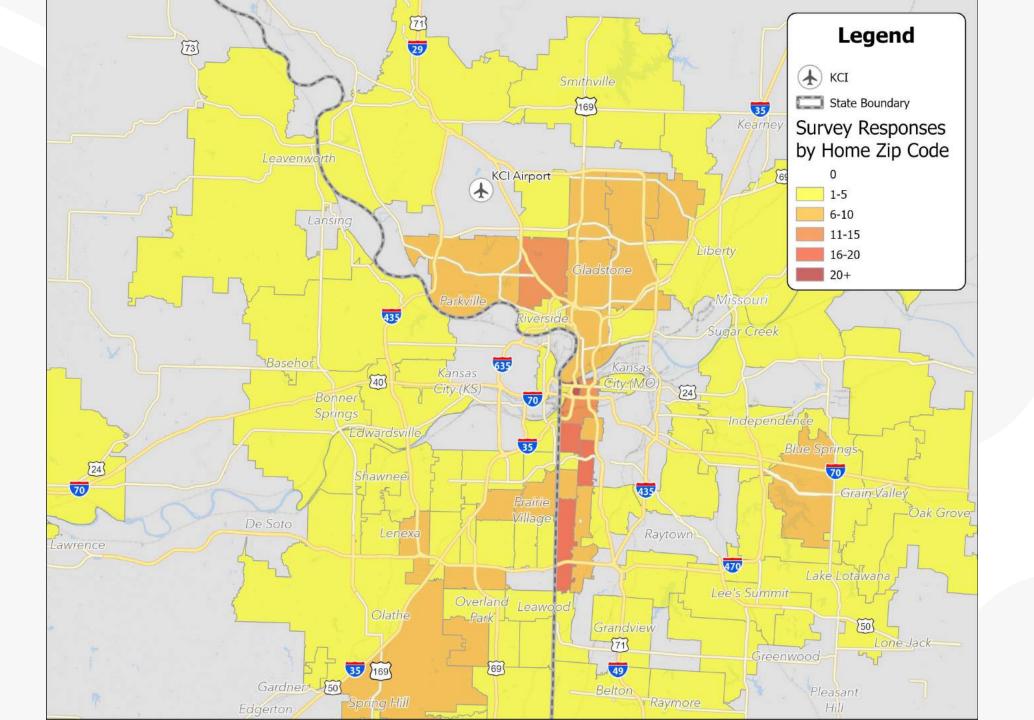


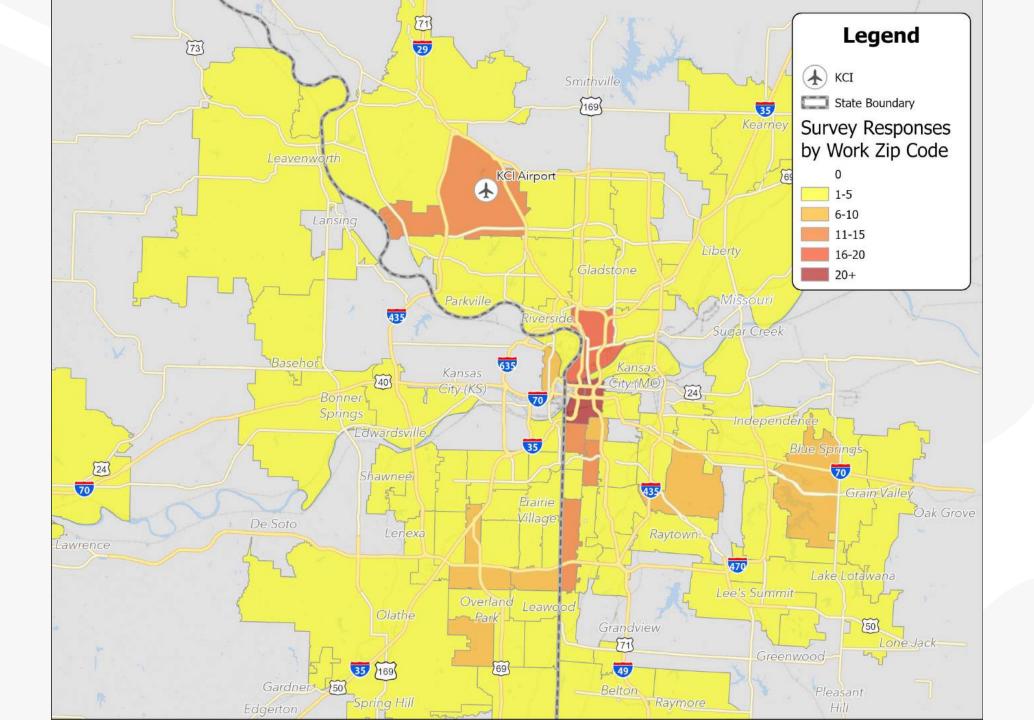


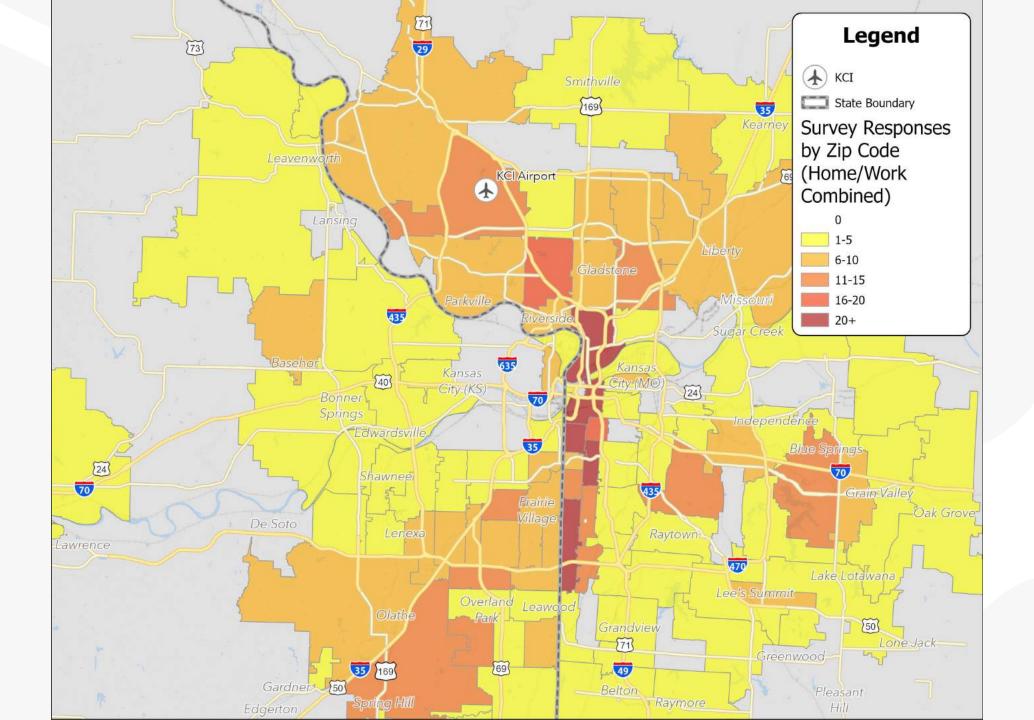


- 404 total responses as of 9/25
- 119 unique zip codes represented









Alternatives Evaluation

- Alternatives Defined
 - Local Service
 - Employee-Focused Express Service
 - Resident/Visitor-Focused Express Service
- Evaluation Process
 - Initial Screening



Alternatives Evaluation

Initial Screening

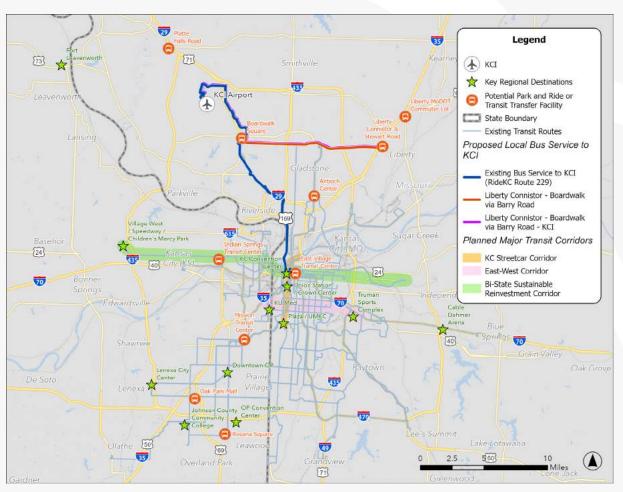
- Travel Time
 Competitiveness
- Planning-Level Costs
- Potential Rider Shed
- Planning-Level ROI

Refined Evaluation

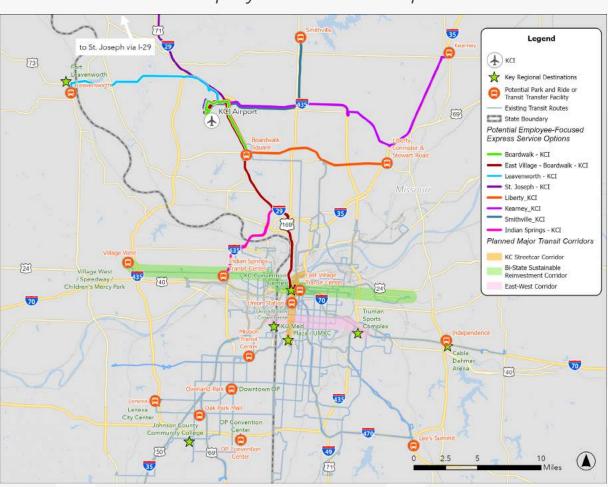
- Ridership / Cost Sensitivity Analyses
- Title VI/Equity
- Political Support
- Funding
 Opportunities
- Scalability for Special Events

Employee-Focused Service Options

Potential Local Bus Service

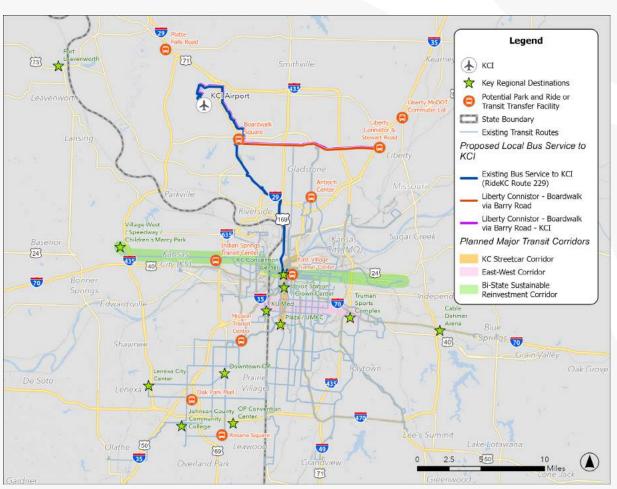


Potential Employee-Focused Express Bus

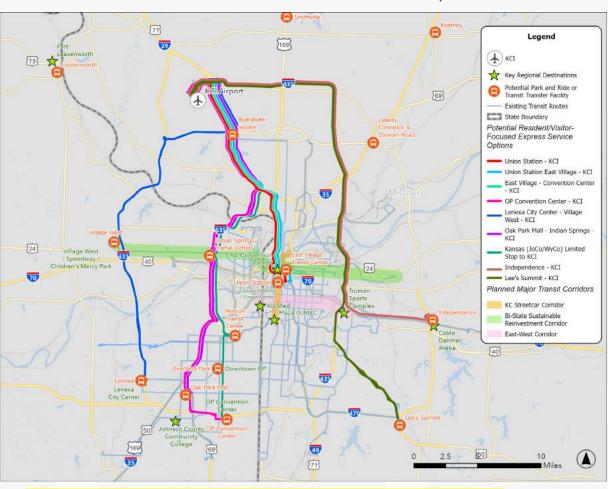


Resident/Visitor-Focused Service Options

Potential Local Bus Service



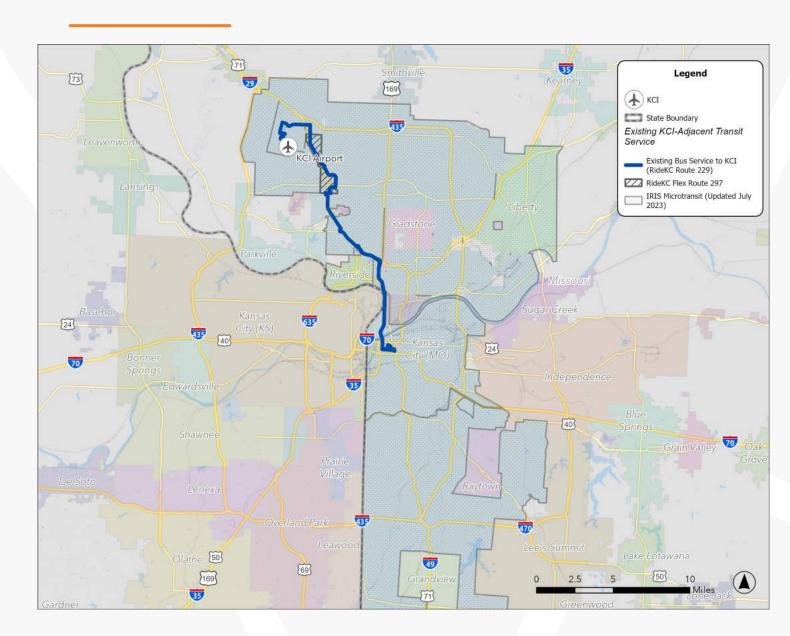
Potential Resident/Visitor-Focused Express Bus



Note: additional routes/variations have been added following 9/26 PAT meeting.

Additional Considerations

- Fare structure for varying service
- Increase/improve loading/pick-up space for transit/for-hire vehicles in KCl garage
- Increase overflow space for transit/forhire vehicles in KCI garage
- Increase enforcement for vehicles dwelling in airport arrivals area
- Promote visibility of service advertisement, branding, wayfinding within airport
- Coordinate with BikeWalkKC, RideKC bike, and private vendors to increase availability of bikeshare and scooters during major events
- Who provides the service?



Next Steps

- "Starter route" development
 - Route / stop(s) / service hours / frequency
 - Fleet considerations
 - Other capital improvements parking, security, wayfinding, charging, maintenance
 - Funding public, private (fees, partnerships, naming rights, etc.)
 - Other considerations (scalability, equity/Title VI, etc.)
- Recommendations by jurisdiction
- Action Plan Development

